



International Assistance

Healthcare Anywhere, Anytime



Global Healthcare Access & Healthcare Administrator

Company Profile

IA International Assistance Sdn Bhd, is a company incorporated in Malaysia in 2011 having its business address at Sunway PJ51A Petaling Jaya, Selangor and is in the business of Healthcare Claims Administration and Business Process Outsourcing focused on providing professional and efficient services while emphasizing on cost containment and management.

Over the past 10 years, we have handled more than 1 million policy holders & members globally especially for cashless cross border healthcare.

At IA we believe healthcare is accessible Anywhere, Anytime and we maintain a close working relationship with our healthcare providers and clients. Our healthcare providers and clients are our first priority in delivering healthcare Anywhere, Anytime.

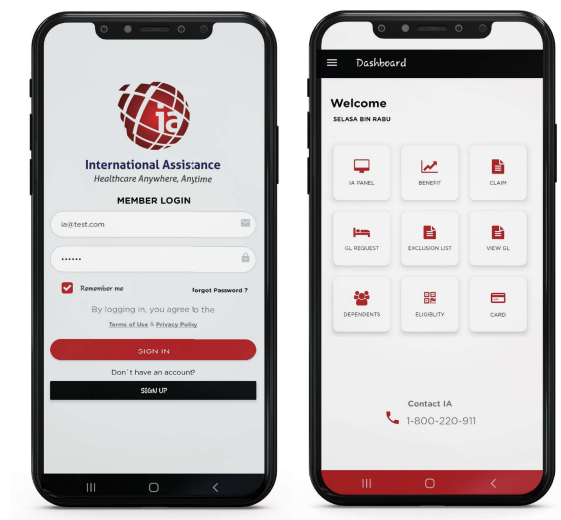
Our providers and clients are equipped and connected to our web portal which enable them to experience a seamless process for claims submission and verification.

Our 24/7 call centre managed by a team of Doctor's and Medical Professionals handle all queries in respect to your policy coverage, constant communication with the treating doctor's and provides all forms of Travel & Medical assistance. Experience in case monitoring ensures admissions and discharges are handled efficiently and swiftly to ensure the patient experience journey is maintained at the highest level.

Healthcare Claims Preferred & Trusted Partner Since 2011

Managing Employee & Individual Healthcare Benefits

- ✔ Supported by experienced team of Doctors and Medical Professionals
- ✔ State of the art technology and solutions for a seamless experience
- ✔ Real-Time Case Monitoring and Management
- ✔ IA Mobile App



Our Services

- **Cashless Hospital & Surgical Administration**
- **Cashless Outpatient Administration**
- **Medical Second Opinion**
- **Case & Cost monitoring**
- **Cost Containment & Billing Audit**
- **Hospital & Specialists Discounts**
- **24/7 Call Centre by Experience Doctor's & Nurses**
- **Medical Concierge Services**
- **Consultation Scheduling**
- **Medical Evacuation and Repatriation**
- **Medical Risk Assessment**
- **IA @ GoDoc (Tele-consultation)**
- **IA @ GoAmbulance Service**
- **Value Added Services for Members & Corporates**



HEALTHCARE NETWORKS



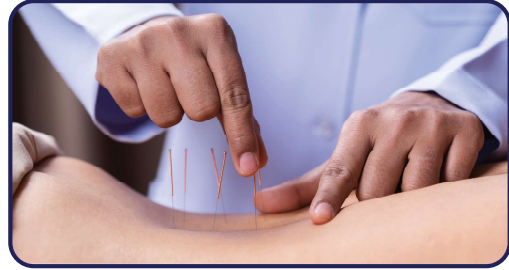
> 2,000 Private & Government Hospitals
World-Wide



> 1,200 Private GP Clinics Malaysia



> 100,000 Specialist World-Wide



Traditional Complimentary
Medicine



Dental Clinics



Reconstructive Cosmetic
and Aesthetic



Physiotherapy

Healthcare Assistance 24 Hour Alarm Center

1-800-220-911

IA International Assistance Sdn. Bhd.

Unit I-5, Sunway PJ51A, Jalan SS9A/19,
Kg Baru Sungai Way, 47300 Petaling Jaya, Selangor

T: +603-7962 1911

E: ia.enquiries@international-assist.com

www.international-assist.com

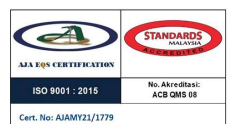
Scan for more info



Collaboration with



Accreditation



IA-M/11/21-1K



International Assistance

Healthcare Anywhere, Anytime

Some of our Clients



**TOKIO MARINE
INSURANCE GROUP**

EURO-CENTER
Local Assistance - Worldwide



MAYFAIR
WE CARE



Healthcare Assistance 24 Hour Alarm Center

1-800-220-9111

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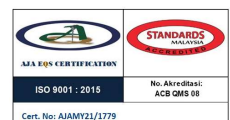
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